



CUSTOMER STORY

The council's name is not provided due to confidentiality.

IN THEIR HANDS: CLOUD-BASED PLATFORM GIVES LOCAL GOVERNMENT TOTAL CONTROL OF WIRED AND WIRELESS INFRASTRUCTURE

A local government council in central Scotland supporting more than 100 schools, and employing more than 5,000 staff, found itself in need of a refresh and expansion of its existing WiFi capability. In recent years, the council's wireless infrastructure had grown organically; an on-premise solution comprising six wireless controllers and three different models. With a small in-house IT team supporting more than 100 sites remotely, and finding wireless troubleshooting difficult, one of the council's biggest challenges was keeping up to date with supported hardware.

As a result, the council sought an alternative solution. Not only to replace existing access points reaching end-of-life but to also remove the need for controllers and provide enhanced troubleshooting features, including the ability to go back in time to understand the experience of a particular user, at a particular site, at a particular time on a particular day.

Having utilised wired and wireless technology from Extreme Networks for some time, the council was supplied with the ExtremeCloud™ IQ management platform thanks to Daisy's strategic partnership with Extreme, as well as 1,000 new cloud-managed access points. Because ExtremeCloud™ IQ is based on 4th generation cloud technology, the council now benefits from regular feature enhancements without additional cost, and updates occur routinely and without disruption. With this in place, the council now has a holistic view of the entire network, whether wired or wireless and a platform that they will build upon without the reliance of wireless controllers, simply by adding new access points as they refresh and expand.

The council has the added peace of mind knowing that ExtremeCloud™ IQ is the only cloud-managed networking platform on the market that is ISO 27001, ISO 27701 and ISO 27017 certified.



Find out how Daisy can help your local government organisation:

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