



CUSTOMER STORY

The Trust's name has not be provided due to confidentiality.

STAY AT HOME: WIFI ROLL-OUT SUPPORTS HEALTHCARE TRUST THROUGH COVID DISRUPTION

It's early 2020, and, following the merger of two Partnership Trusts, one newly-formed unified NHS Foundation Trust finds itself in need of significant improvement to its existing WiFi solution. The effects of the COVID-19 pandemic meant that as well as having to still provide care across its various communities, like many other businesses, many of its workforce also had to switch to working from home. To support this, any new WiFi solution would need to offer a single, seamless experience for all staff, wherever they were working from.

Already providing the Trust's current WiFi network with strategic partner Extreme Networks, Daisy and the Trust set to work on the expansion of WiFi access across the entire estate for key staff working in the community and from home.

Now deployed, this new, single and secure solution is managed by the Trust via the ExtremeCloud™ IQ network management system. Through this simple portal, a wide range of analytical data helps the Trust ensure that the end user experience enables the employee base to deliver the best possible care to the communities they serve.

More than 200 of the Trust's staff are now predominately based either within the community or from home for the foreseeable future. As part of the Trust's digital strategy, Daisy, Extreme and the Trust also developed an agile working proof of concept to provide key staff with the same user experience whether at home or in the office with no change in the means of accessing the network. This "in office experience" can be made possible thanks to plug-in access points from Extreme. In addition, a single sign-on feature delivered by these access points provides safe and smooth access to shared business applications and services, meaning critical information is only ever one click away.



Find out how Daisy can help your healthcare organisation:

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