

## O<sub>2</sub> pence per minute rates

### Small Biz SIM only - Out of Bundle Charges

Additional Charges	Rate in pence (ex. VAT)
Inclusive minutes	Unlimited
Inclusive texts (sent in UK to UK mobiles)	Unlimited
Inclusive data	1GB
O <sub>2</sub> to O <sub>2</sub> minutes	Unlimited
UK O <sub>2</sub> mobile out of bundle	Unlimited
Standard UK landline (01, 02, 03)	Unlimited
Other UK mobile networks	Unlimited
Voicemail retrieval	Unlimited
Voicemail retrieval abroad	Cost of standard call back to UK
UK to Europe calls	13.8p (per minute)
SMS - UK to UK	Unlimited
SMS UK to abroad	10p per text
Data (EU roamed)	13.8p (per MB)
Non-geographical (084, 087)	37p + Service Charges
Premium rate numbers (starting 09)	37p + Service Charges
Directory Enquiries 118402	60p per minute
National Directory Enquiries (118)	£1.50 per minute



### Roaming Rates

ITS is included throughout Daisy's O<sub>2</sub> offering discounted rates for international calling. Save money when you call abroad from the UK, call back to the UK, make calls within and between overseas countries and receive calls abroad.

	Receiving a call whilst abroad	Making a call				SMS message
		Back to UK	In country	In Zone	Out Zone	
Zone 1	3.6p	13.8p	13.8p	13.8p	79.00p	3.6p
Zone 2 *	3.6p	13.8p	13.8p	13.8p	79.00p	3.6p
Zone 2 **	3.6p	13.8p	13.8p	13.8p	79.00p	3.6p
Zone 3	51.06p	13.8p	13.8p	13.8p	79.00p	30.00p
Zone 4	38.30p	90.00p	90.00p	90.00p	179.00p	25.00p
Zone 5	42.55p	59.57p	59.57p	59.57p	179.00p	30.00p
Zone 6	84.26p	119.15p	119.15p	179.00p	179.00p	40.00p

\*Zone 2 EU countries. \*\* Zone 2 non-EU countries. Costs shaded in orange are exempt from VAT.